Service Requests Data Table 1: Environmental Health and Licensing for PPP

	2023/24		2024/25			2023/24		2024/25
	РРР	Bracknell	West	PPP	Bracknell	West	РРР	PPP
Public Protection Bracknell Forest			Berkshire			Berkshire		YTD
Partnership West Berkshire	Outturn	Q1	Q1	Q1	Q1	Q1	Q1	
Envirocrime	963	247	0	247	252	0	252	
Flytipping	126	51	0	51	19	0	19	
Food Hygiene Related	539	54	89	143	58	73	131	
Health and Safety (including accidents reported)	184	21	33	54	12	14	26	
Housing	656	336	86	422	98	55	153	
Licensing	394	36	77	113	38	53	91	
Other (e.g. other nuisances, cont. Land, private water supplies, burials, enclosed smoking)	251	24	30	54	15	30	45	
Planning	466	53	93	146	36	76	112	
Ukraine Accommodation Check	25	0	9	9	0	1	1	
Anti-Social Behaviour	879	114	162	276	73	159	232	
Dog Warden (stray dog collection only)	57	10	13	23	1	7	8	
Noise - Non-commercial	644	79	110	189	60	139	199	
Noise - Commercial	329	30	51	81	37	68	105	
All Bonfire/Smoke	173	38	43	81	22	27	49	
Grand Total	5683	1098	791	1889	714	702	1416	

Table 2: Trading Standards Service Requests (includes) commissioned services.

	2023/24		2024	1/25			202	2024/25		
Public Protection Bracknell Forest West Berkshire	РРР	BFC	West Berks	Wok	PPP	BFC	West Berks	Wok	PPP	PPP YTD
Partnership Wokingham	Outturn	Q1	Q1	Q1	Q1	Q1	Q1	Q1	Q1	
Animal Health	39	0	8	2	10	1	5	2	8	
Door Step/Scam/No cold calling zones	208	8	23	8	39	11	24	12	47	
Food Standards	144	15	16	23	54	9	11	3	23	
Misleading Description	68	4	14	4	22	10	7	1	18	
Other (e.g. counterfeit goods, under age sales)	230	10	32	6	48	7	26	6	39	
Unsafe goods	82	2	5	2	9	15	9	14	38	
What are my rights? (Business)	25	0	2	1	3	3	0	2	5	
What are my rights? (Consumer)	1019	63	97	94	254	96	80	106	282	
Trading Standards Notifications	2489	165	297	169	631	152	271	152	575	
Weight Restrictions	410	1	35	14	50	6	76	11	93	
Grand Total	4724	268	529	323	1120	310	509	309	1128	

Measures of Volume – No targets as they are cumulative measures of volume

Measure	2023/24 Outturn		2024/25 Q1		2024/25 Q2		2024/25 Q3		2024/25 Q4		2024 Outtu date	/25 Irn To
	BFC	WBC	BFC	WBC	BFC	WBC	BFC	WBC	BFC	WBC	BFC	WBC
Number of Fols Processed*	188	170	47	52								
Time Taken to Process Fols to nearest hour	129	103	25	44								
Number of Service Complaints *	6	11	2	9								
Number of Councillor and MP Enquiries*	36	100	31	29								
Number of operations conducted based on intelligence relating to age restricted products*	11 in tota	al	23									
Number of PPP articles and press releases published on the PPP website	94		10							1		
Number of page views on PPP Website	87,123		39,559									
Number of PPP Facebook posts	602		232									
Number of PPP Twitter Tweets	497		0									
Number of new PPP Twitter followers	37		0									
Number of Facebook New Followers	162		36									
Number of caravan site visits (programmed and reactive) *	19	21	0	1								
Number of food inspections carried out (includes those by	234	246	88	90								
alternative enforcement strategy) *	123	212	34	51						-		
Number of new food businesses registered* Number of HMO licenses issued*	123	8	0 0	0								
		76	•	25						-		
Number of housing visits carried out (excl Ukraine)*	93 0/	2/	50									
Percentage of Food Premises that have scored 0 (Urgent Improvement Necessary) in accordance with FHRS * (shown as denominator and numerator)	673 (0%)	2/ 1081 (0.18 %)	0/688 (0%)	2/1066 (0.19 %)								
Percentage of Food Premises that have scored 1 (Major Improvements Necessary) in accordance with FHRS * (shown as denominator and numerator)	2/ 673 (0.3%)	7/ 1081 (0.6%)	1/688 (0.1%)	7/1066 (0.66 %)								

Measure	2023/24 Outturn		Q1		2024/25 Q2		2024/25 Q3		2024/25 Q4		2024/25 Outturn To date	
	BFC	WBC	BFC	WBC	BFC	WBC	BFC	WBC	BFC	WBC	BFC	WBC
Percentage of Food Premises that have scored 5 (Very Good) in accordance with FHRS * (shown as denominator and numerator)	559/ 673 (83%)	924/ 1081 (85%)	578/68 8 (84%)	908// 1066 (85%)								
Number of Licensing Applications under the Licensing Act 2003 that proceed to a hearing*	1	8	0	1								
Number of Licensing Applications under the Gambling Act 2005 that proceed to a hearing*	0	0	0	0								
Number of Other Licensing Applications that proceed to a hearing*	0	0	0	0								
Number of Hackney Carriage/ Private Hire/ Operator/ Home to School matters that proceed to a hearing*	1	0	0	0								
SAG Events Processes	90	195	42	66								

* will be reported by authority

Trading Standards Data

	23/24		2024/2	25		2024/25			2024/25	5		2024/25	5	24/25
	Outturn		Q1			Q2			Q3			Q4		Outturn
Product	PPP	Wok	BFC	WBC	Wok	BFC	WBC	Wok	BFC	WBC	Wok	BFC	WBC	PPP
	Passes/	Pass/	Pass/	Pass/	Pass/	Pass/	Pass/	Pass/	Pass/	Pass/	Pass/	Pass/	Pass/	Pass/
	Visits	Visit	Visit	Visits	Visit	Visits	Visits	Visits	Visits	Visits	Visits	Visits	Visits	Visits
Alcohol	16/17			1/1										
Tobacco	0/0													
Spray Paint	0/0													
Knives	0/0													
Fireworks	7/7													
Solvents	0/0													
E-Cigs	43/47	2/2	4/4	10/10										
	23/24		2024/2	25		2024/25	5		2024/2	25	2024/2	5	23/24	
	Outturn		Q 1			Q 2			Q 3		Q 4		Outturr	1
Food	118 sampling			es (1 from										
Samples	exercises		each are	•										
Passed/Failed	across PPP.		coffee ir	June										
	33		Results	onding										
	Unsatisfactory		Nesures p	Jenuing										
	0.100 1.010 0001 y													
	Remaining													
	either													
	satisfactory,													
	spoilt or results													
No of	pending Counterfeit		Counterf	foit – O		Counterfe	i+		Counterf	Dit	Counterf	oit	Counterf	oit
Counterfeit	Counterrent		counteri			counterle	11		Counteri	ert	Counterr	CIL	Counteri	
and Unsafe														
Good Seized														
0000 001200	Unsafe		Unsafe =	= 0		Unsafe			Unsafe		Unsafe		Unsafe	
Amount of	£255,597		£23,050	1										
Money	1233,337		· ·	recovered										
woney		1	1311476	recovered	1	1		1	1		L		1	

	23/24 Outturn		2024/25 Q1			2024/25 Q2			2024/25 Q3			2024/25 Q4		
Product	PPP	Wok	BFC	WBC	Wok	BFC	WBC	Wok	BFC	WBC	Wok	BFC	WBC	PPP
	Passes/	Pass/	Pass/	Pass/	Pass/	Pass/	Pass/	Pass/	Pass/	Pass/	Pass/	Pass/	Pass/	Pass/
	Visits	Visit	Visit	Visits	Visit	Visits	Visits	Visits	Visits	Visits	Visits	Visits	Visits	Visits
Recovered			Wok = f	10519.12										
for Victims			Newbu	ry £1000										
			Awaitin	ig data										
			from Br	acknell										

Key Performance Indicators Public

Туре	Measure	2023/2 Outturi	n	2024/25 Q1		2024/25 Q2		2024/25 Q3		2024/25 Q4	
		BFC	WBC	BFC	WBC	BFC	WBC	BFC	WBC	BFC	WBC
ΙΑΑ	75% of service users satisfied with the Public Protection Partnership	94/135	= 70%	26/47 = 54							
ΙΑΑ	Management of income to within 5% of budget	£98k shortfa		£196k shortfall							
Statutory	No of valid TEN's and Late TENS processed	239 rec 2 w drw n 1 inv ald 3 rejctd 2 rfsd	567 rec 1 w drw n 0 inv alid 1 rejejtd 13 rfsd 7 cx d by applicant	85 received 2 invalid 1 refused	171 received 1 invalid 3 rejected 1 refused 1 withdrawn						
Local	Number of licensing applications (New and Variations) processed	35 rcd & granted	192 rcd & granted	10 received 1 in progress	40 received & granted						
Local	Number of valid Taxi licensing applications and renewals processed	388 Rcd 11 Wdwn 17 ivld	503 Rcd 6 Wdwn 3 ivld	72 received 18 in progress	103 received 18 in progress						

Туре	Measure	2023/2 Outtur		2024/25 Q1		2024/25 Q2		2024/25 Q3		2024/25 Q4	
Local	No of valid	BFC 6 in prgs 354 vld 353 gtd 1 rfsd	WBC 10 in prgs 482 vld 482 gtd 1 rfsd 212	BFC 43 received	WBC 41 received	BFC	WBC	BFC	WBC	BFC	WBC
	general licensing applications and renewals processed	rcd & grtd	rcd & grtd	9 in progress	6 in progress						
Statutory	% of local authority pollution prevention and control (LAPPC) inspections, that are due, carried out	21/21 1 comple		4/12	3/28						
Local	% of inspected food businesses that score at least 3 on the food hygiene rating scale during reporting period	667 /673 (99%)	1059/ 1081 (98%)	684/688 (99%)	1046/1066 (98%)						

* This would not include caravans or HMOs

Annual Key Performance Indicators Public

	Measure	2023/24 Outturn	2024/25 Outturn	Comments
ΙΑΑ	Management of budget to within 1% of baseline	£61.96k underspend	Will be reported in Q4	
Statutory	Submit Annual Air Quality Reports to DEFRA by 30 June	All 3 submitted to DeFRA on the 15 June 2023	All 3 reports submitted by 14/6/24	Green
Statutory	Submit to JMB the Annual Food Safety, Food Standards and Feed Service Plan in accordance with the Food Standard Agency Code of Practice	Taken to the 09 September JMB	Will be reported in Q2	
Local	Four During Performance Inspections carried out on high profile events per annum	Q1 = 3 Q2 = 11 Q3 = 0 Q4 = 0	Q1 = 1 (noise) Q2 = Q3 = Q4 =	
Local	% of caravan sites due an inspection inspected within the reporting period	BF 100% WB 100%	Will be reported at year end	
Local	% of food hygiene inspections completed, that are due, as per Food Standards Agency Code of Practice	A premises – 100% (5 premises) B premises – 100% (37 Premises) C premises – 100% (157 premises) D premises - 44% (270 premises) Unrated – all prioritised and 210 visits done (47%)	Q1 = 205 Food hygiene inspections completed	
Local	% of food standards inspections completed, that are due, as per	BF High risk – 100% (4) Others - 185 WB	Will be reported at year end	

	Measure	2023/24 Outturn	2024/25 Outturn	Comments
		High risk – 100% (13)		
		Others – 281		
	% of food premises rated as 0 or	WB	Will be reported at year and	
Local			Will be reported at year end	
	1 on the FHRS at the start of the	4 premises in scope		
	year that are broadly compliant	1 of these ceased trading		
	(3 score or above) by their next	3 of these improved		
	full inspection visit (subject to	Therefore 100% still trading		
	pending enforcement action)	reached score 3 or more		
	for premises with inspections			
	due in reporting period	BF		
		3 premises in scope		
		1 of these ceased trading		
		2 improved to BC		
		Therefore all reached score 3 or		
		more		

Local Indicators for Bracknell Forest Council

Measure of Volume	2023/24 Outturn	2024/25 Q1	2024/25 Q2	2024/25 Q3	2024/25 Q4	Comments
Fly Tipping / Waste Duty of Care Incidents						
Number of fly tipping / waste 'duty of care' incidents referred to PPP	126	50				
Number investigated	112	26				
Number of warnings issued	5	3				
Number of formal cautions issued	0	1				
Number of Fixed Penalty Notices issued	23	6				
Number of Prosecutions	7	0*				
Waste Carriers						
Number of vehicles checked for waste carriers licence	65	0				
Number of compliant waste carriers	39	0				
Number of non-compliant waste carriers	3	0				
Abandoned Vehicles						

Measure of Volume	2023/24 Outturn	2024/25 Q1	2024/25 Q2	2024/25 Q3	2024/25 Q4	Comments
Number of abandoned vehicles reported and actioned	931*	236				Of which 197 not deemed abandoned **
Number of abandoned vehicles traced	168	123				
Number of abandoned vehicles removed from highway	25	5				
Number of vehicles gone	N/a	31				

* 2 files being prepared for S33 cases

** in order for a vehicle to be abandoned it usually has to be the following: out of road tax, remained in the same place for in excess of 28 days, no obvious owner, flat tyres, vandalised, insecure, contains waste, burnt out. If a DVLA trace shows the vehicle has a local keeper then it cannot be considered as abandoned.

Local Indicators for West Berkshire Council

Measure of Volume	2023/24 Outturn	2024/25 Q1	2024/25 Q2	2024/25 Q3	2024/25 Q4	2024/25 Outturn to date	Comments
Weight Restrictions							
Number of observations made	273 59 WB, 5 BFC, 15 Wok	41 28 WB, 6 BFC, 7Wok					
Number of breaches of restrictions observed	269 76 WB, 0 BFC, 7 Wok	30 27 WB, 1 BFC, 2 Wok					
Number of warnings issued	7	0					
Number of Prosecutions concluded	83	12					